UPWalker Lite FAQ's

Q. What is the UPWalker Lite?

A. The UPWalker Lite is a lighter and smaller model of the original UPWalker, the revolutionary new mobility product that enables users to walk upright in a safer, more secure posture as compared to traditional walkers and rollators that cause users to hunch over. Compared to the original UPWalker, the UPWalker Lite is easier to maneuver in tighter spaces, easier to lift and transport better and suited for smaller, frailer users.

Q. What are the benefits of the UPWalker Lite?

A. Like the original UPWalker, the UPWalker Lite improves mobility and increases independence for the elderly and mobility challenged. According to clinical research, the unique design of the UPWalker reduces pain in the wrists, back and leg joints as compared to traditional walkers, and the upright position enables the user to walk farther with less effort.

Q. How does the UPWalker Lite restore dignity?

A. Because you are able to walk using upright posture, you are able to look straight at your friends and loved ones without being hunched over looking at the ground.

Q. The UPWalker Lite looks complicated. Is it easy to use?

A. The UPWalker Lite was designed with user convenience in mind and arrives fully assembled with an easy-to-follow User Guide. Using the UPWalker Lite requires no more than a few steps to open and close and to use for walking or sit

Q. Is any assembly required?

A. No, the UPWalker Lite comes fully assembled with an easy-to-follow User Guide. It can be removed from the box, adjusted to your personal desire and used immediately.

Product Features

Q. Does the UPWalker Lite include a seat?

A. Yes, the UPWalker Lite includes a fabric seat. It also comes with comfortable backrest support for sitting.

Q. Does the UPWalker Lite include a bag or basket?

A. Yes, the UPWalker Lite comes standard with a personal item bag that attaches to the front of the frame. Also available as an option is a shopping bag (larger bag with carrying handles for shopping.

Q. What are the sizes of those bags?

A. Standard personal item bag: 17 inches wide x 4 inches deep x 11 inches high. Shopping bag: 18 inches wide x 11 inches deep x 12 inches high.

Q. What material(s) is the UPWalker Lite made of?

A. The sturdy frame is made from aluminum alloy and other quality materials including composite plastic and polyurethane. Many of these materials are used in the automobile and aircraft industries.

Q. Does the UPWalker Lite come with brakes?

A. Yes, with comfortable ergonomic handles. Brakes stop rear wheels.

Q. Brakes also function as the parking brake for sitting or standing from seated position. Does one brake stop both wheels?

A. No, they function independently and brake only one wheel each.

Q. Does the UPWalker Lite come with reverse brakes?

A. No.

Q. Does the UPWalker Lite include parking brakes?

A. Yes.

Q. Is the UPWalker Lite one size fits all, or is it adjustable?

A. The UPWalker Lite has easily adjustable-height armrests for different user heights.

Q. Does the height of the armrests adjust independently of each other?

A. Yes.

Q. What is the height range for UPWalker Lite users?

A. 4 feet 11 inches to 5 feet 10 inches.

Q. What is the maximum/minimum height of the armrests?

A. 45 inches maximum / 34 inches minimum.

Q. How much can a user of the UPWalker Lite weigh?

A. Up to 300 pounds.

Q. How high off the ground are the sit-to-stand assist handles?

A. 27 inches.

Q. Do the wheels lock in place?

A. The rear wheels are locked in place. The front wheels pivot.

Q. Does the UPWalker Lite come with safety reflectors so one can be more easily seen at night?

A. Yes, on the front wheels, and you can order an optional attachable flashlight/taillight if used at night.

UPWalker User Benefits

Q. What are the benefits of the UPWalker?

A. The UPWalker enables you to walk with upright posture in a safer, more secure manner than with conventional walkers and rollators. Using UPWalker gives you greater freedom and independence. The UPWalker has been shown in a research study to reduce back, wrist and lower limb pain and enable the user to walk farther with less effort.

Q. Is the UPWalker safer than traditional walkers and rollators?

A. A research study found that users of the UPWalker felt safer and more secure than they did with a walker or rollator.

Q. Will the UPWalker relieve my pain?

A. The UPWalker has been shown in a research study to unload body weight from the lower limbs and reduce back and lower limb pain as a result. The upright armrests also

reduce pain in the wrists and hands that can occur with traditional walkers and rollators, especially if you have arthritis.

Q. I have (PD/MS/Stroke)...can I use the LifeWalker?

A. Yes, we have found that people with disorders that affect their gait or their balance benefit from using the UPWalker. The stable, sturdy platform of the UPWalker provides support and an added sense of security that can carry over to improved mobility. If you are working with a therapist, caregiver or physician, you may want to check with them on their opinion of the potential benefits of the UPWalker.

Q. Is the UPWalker suitable for rehabilitation after surgery or injury?

A. Yes, physical therapists often encourage the use of the UPWalker when assisted mobility is needed.

Q. Which medical institutions use the UPWalker?

A. Many hospitals, rehabilitation facilities, and physical therapists have found benefits with and use LifeWalker products.

Product Specifications

Q. How much does the UPWalker Lite weight?

A. 15.5 pounds; 17 pounds with the backrest and personal item bag.

Q. What are the dimensions of the UPWalker Lite?

A. 29 inches long (wheelbase) x 24.8 inches wide (outside width).

Q. What is the inside width of the UPWalker?

A. 18 inches.

Q. What is the narrowest door opening that the UPWalker can pass through?

A. The UPWalker Lite is 24.8 inches wide and will go through most doorways.

Q. What are the dimensions of the UPWalker Lite when folded for storage?

A. 29 inches long x 8.5 inches wide x 40 inches high.

Q. What are the dimensions of the seat?

A. 18 inches wide x 10 inches deep.

Q. What is the height of the seat from the ground?

A. 21.5 inches from the ground.

Q. How large are the wheels?

A. 8-inch diameter on the front; 6-inch diameter on the rear.

Q. What material are the wheels made of?

A. PVC (not inflated).

Q. What material are the armrests and handles made of?

A. A comfortable foam polyurethane material.

Q. What are the dimensions of the box?

A. The box measures 30 inches long x 9 inches wide x 41 inches high.

Q. What is the shipping weight?

A. The shipping weight is 23 pounds.

Product Use and Convenience

Q. Can I transport the UPWalker Lite in my car?

A. Yes, the UPWalker Lite folds easily for storage and transport. It fits in the trunk or back seat of most cars.

Q. Will it fit in my car?

A. We have found that the UPWalker Lite fits in most cars unless it is a very small compact car trunk. You can measure the inside of your trunk to be certain. Some people find it easier to place the UPWalker in the back seat of their four-door car.

Q. Can I use the UPWalker Lite in my home?

A. The UPWalker Lite is designed for everyday use in the home or living facility. It will go through standard sized doorways and is easy to maneuver on a variety of surfaces. The

UPWalker includes numerous features that make its use indoors comfortable, convenient and safe.

Q. Can I use UPWalker outdoors?

A. The UPWalker Lite also works outdoors. The UPWalker includes a seat with backrest, personal item bag and beverage holder that will make your outdoor walking experience convenient and comfortable.

Q. Is the UPWalker designed for user comfort?

A. The UPWalker is ergonomically designed for user comfort. The UPWalker can be adjusted for the user's height. Soft materials are used in the armrests and handholds.

UPWalker Accessories

Q. What accessories come standard with the UPWalker Lite?

A. The current offer includes a personal item bag, a beverage holder and backrest support.

Q. What optional accessories are available on the UPWalker?

A. Optional items include:

Luxury personal item bag.

Shopping bag.

Safety flashlight/taillight.